

## Halton Borough Council Staff Survey - July 2011 Halton Borough Council Results



stated they are satisfied with Halton Borough Council as an employer



of respondents are dissatisfied with job security



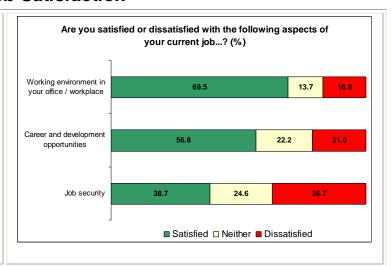
say they are 'treated with fairness and respect'



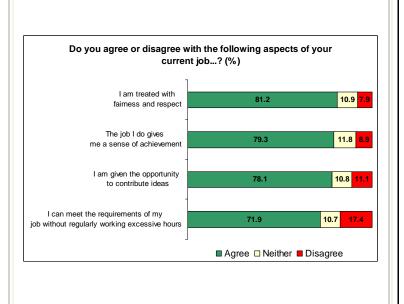
of staff said morale within their team has 'changed for the worse'

## General Job Satisfaction

- 7 in 10 respondents are satisfied with working conditions in their office / workplace.
- One fifth of respondents are dissatisfied with career and development opportunities.
- Approximately 37% of respondents are dissatisfied with job security.

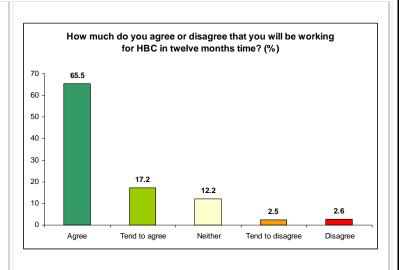


- Approximately 8 out of 10 respondents stated that they are 'treated with fairness and respect' (81.2%), and the job they do 'gives me a sense of achievement' (79.3%).
- Over three quarters of respondents stated that they are given the opportunity to contribute ideas.
- 17.4% of respondents stated they cannot meet the requirements of their workload without working excessive hours.

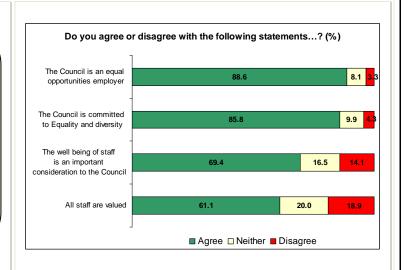


1236 members of staff completed the staff survey 2011. Response rate 45.9% based on 2690 staff. Please email research@halton.gov.uk for further information.

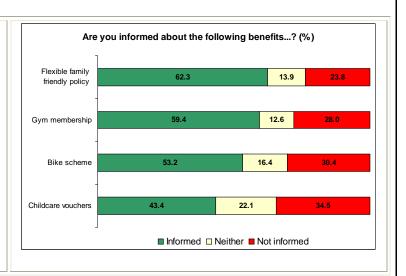
 About 8 in 10 respondents (82.7%) stated that they agree they will be working for Halton Borough Council in twelve months time.



- Approximately 90% of respondents stated that 'the Council is an equal opportunities employer' and 85.8% of respondents stated that 'the Council is committed to equality and diversity'.
- 70% of respondents stated that they believe 'the well being of staff is an important consideration to this Council'.
- Just under one fifth of respondents disagree that 'all staff are valued'.

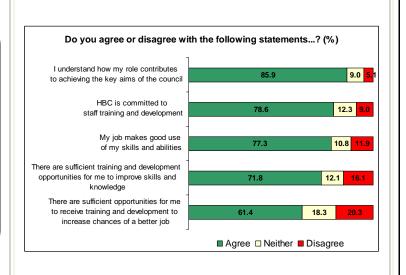


- Just under one quarter of respondents stated that they are not fully informed of the 'flexible family friendly policy' (23.8%).
- Approximately 30% of respondents stated that they are not fully informed of the 'reduced gym membership' (28%) or the 'bike scheme' (30.4%).
- Over a third of respondents stated that they are not fully informed of the childcare voucher scheme.

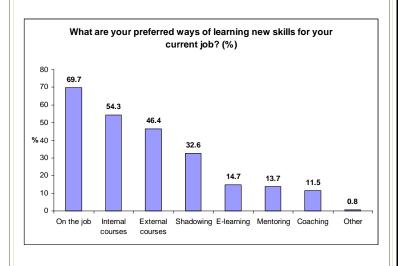


## Knowledge, skills and achievement

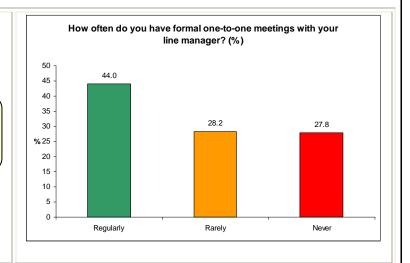
- Over four fifths of respondents stated that they 'understand how their role contributes to achieving the key aims of the Council'.
- Over three quarters of respondents stated that 'HBC is committed to staff training and development' (78.6%) and that their job 'makes good use of my skills and abilities' (77.3%).
- One fifth of respondents disagreed that there are 'sufficient opportunities to receive training and development to increase chances of a better job'.



- The three most preferred ways of learning new skills for respondents are:
  - On the job (69.7%)
  - Internal courses (54.3%)
  - External courses (46.4%)

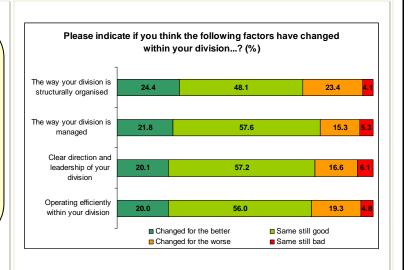


 Over two fifths of respondents (44%) stated that they have 'regular' formal one-to-one meetings with their line manager.

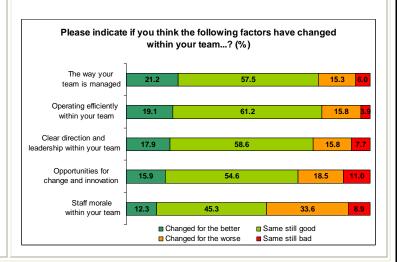


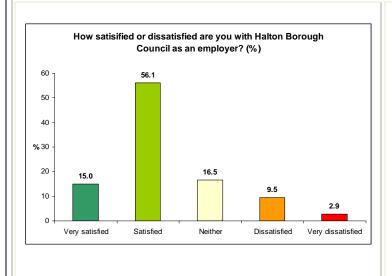
## **Organisation**

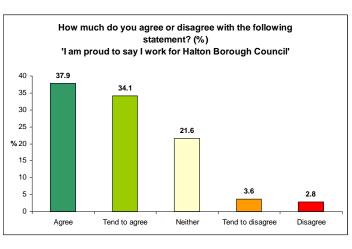
- One quarter of respondents (24.4%) stated that the way their division is structurally organised has 'changed for the better'. However similarly, 23.4% of respondents stated that this has 'changed for the worse'.
- One fifth of respondents stated that operating efficiently within your division has 'changed for the better'. However another 19.3% stated that this has 'changed for the worse'.



- Approximately one fifth of respondents stated that the way their team is managed (21.2%) and operating efficiently within their team (19.1%) has 'changed for the better'.
- One third of respondents stated that staff morale in their team has 'changed for the worse'.







- 7 out of 10 respondents stated that they are satisfied with Halton Borough Council as an employer.
- Similarly 72% of respondents stated that 'I am proud to say I work for Halton Borough Council'.